

Identify, Investigate, Recover, and Prevent Retail Losses

ETHICSPPOINT LOSS PREVENTION

Example Incident Types

- Internal / External Theft
- Shoplifting
- Credit & Check Fraud
- Embezzlement
- Accidents
- Human Resources
-

Partners

- Kroll Loss Prevention
- Civil Demand Associates
- Palmer, Reifler & Associates
- LexisNexis - Esteem
- GIS - NRMA

Loss Prevention Facts

- **\$36.5 billion** in annual loss to retailers directly of a result of inventory shrinkage
- **\$15.9 billion** in annual loss due to employee theft
- **\$12.7 billion** in annual loss due to shoplifting (Source: University of Florida; 2009 National Retail Security Survey)
- **92% of retailers** surveyed reported being victims of ORC (Source: 2009 NRF Organized Retail Crime Survey)

EthicsPoint Loss Prevention: A Powerful Case Management Application Designed to Prevent Losses

Retailers are tasked with quickly identifying, investigating, recovering, and preventing losses by employees, vendors, agents, and individuals. All retail industry reports indicate theft is on the rise and budgets are on the decline during this economic downturn. Many loss prevention professionals find it becoming more difficult to analyze large amounts of data, generate reports and create “dashboards” to give executives insight into workload management, trends and critical analysis to keep ahead of the curve. You need to do more with less.

EthicsPoint’s Loss Prevention solution is a powerful case management application designed to help retailers quickly identify, investigate, recover, and prevent retail losses. Investigators can use this system to create electronic case records rapidly and improve the management of information regarding criminal activities, threats, acts of fraud, internal theft, shoplifting, accidents, and other. Our solutions help you effectively manage your activities in the following areas:

ID	Date	Category	Sub-Category	Location	Status
10/20/2007	10/20/2007	Loss Prevention	Theft	Porters	Resolved
10/20/2007	10/20/2007	Loss Prevention	Theft - Employee Related - Employee Assets	Porters	Resolved
10/20/2007	10/20/2007	Loss Prevention	Theft - Employee Related - Company Assets	Porters	Resolved
10/20/2007	10/20/2007	Loss Prevention	Questionable Discounts	Porters	Resolved
10/20/2007	10/20/2007	Loss Prevention	Theft - Employee Related - Employee Assets	Porters	Resolved
10/20/2007	10/20/2007	Loss Prevention	Theft - Non-Employee Related - Outside Party Assets	Admiral	Resolved
10/20/2007	10/20/2007	Loss Prevention	Theft - Employee Related - Company Assets	Porters	Resolved
10/20/2007	10/20/2007	Loss Prevention	Theft - Employee Related - Employee Assets	Porters	Resolved
10/20/2007	10/20/2007	Loss Prevention	Theft - Employee Related - Company Assets	Porters	Resolved
10/20/2007	10/20/2007	Loss Prevention	Theft - Employee Related - Employee Assets	Porters	Resolved
10/20/2007	10/20/2007	Loss Prevention	Questionable Discounts	Porters	Resolved
10/20/2007	10/20/2007	Loss Prevention	Theft	Porters	Resolved
10/20/2007	10/20/2007	Loss Prevention	Questionable Discounts	Porters	Resolved
10/20/2007	10/20/2007	Loss Prevention	Theft	Porters	Resolved

Incident Identification

The first step in gaining an upper hand on inventory shrinkage and theft is to be able to rapidly create case records and collect reports on all incidents related to this problem. By collecting this information in a consistent manner, you are able to quickly screen and assess each incident as to the magnitude of the risk it poses your organization. Incident identification can be extended with integration to Exception Reporting Software Solutions.

Investigation Management

EthicsPoint Case Management solutions feature workflow capabilities that enforce consistent investigative procedures and documentation. The EthicsPoint Loss Prevention solution integrates with other technology solutions such as civil recovery, POS exception reporting and retail theft databases solutions increasing the productivity of your team.

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Restitution Plan [View Payment Record](#)

If you select an external collection method, the system will send the completed restitution plan to the selected civil recovery partner. Highlighted fields are required for export.

If you need to change the collection method after the system has sent the restitution plan, contact the civil recovery partner to cancel collection. Then select another option.

Before deleting a sent restitution plan, contact the civil recovery partner to cancel collection. Then select the delete option.

Delete this restitution plan and associated payment record.

Assigned to:

Collection method:

Status:

[Expand All](#) | [Collapse All](#)

- Incident
- Payer
- Items
- Loss Prevention Report
- Restitution
- Police
- Court

In conjunction with the Retail Loss Prevention Add-on Issue and Event Manager offers bi-directional integration with leading employee loss and civil recovery firms such as, Palmer Reifler Associates and Civil Demand Associates. An automated feed delivers all the required information needed for Palmer Reifler or Civil Demand to process the case. In return, the delivery of information back to Issue and Event Manager is automated, updating civil recovery cases with valuable restitution payment information.

Insight and Transparency. EthicsPoint's solution enables flexible, real-time data analysis giving you insight into trends, hot-spot and systemic issues. By collecting and storing all data and documentation related to your investigations in one central repository you are able to cross-analyze data to key performance indicators such as shrink, inventory audit and investigative performance.

Investigators can use this system to rapidly create electronic case records and improve the management of information regarding criminal activities, threats, acts of fraud, internal theft, shoplifting, accidents, human resource problems, and other misconduct. EthicsPoint's Retail Loss Prevention Add-on, provides a single system for capturing, managing, and resolving a wide variety of incidents to assist retailers with:

- » Identification of loss prevention incidents
- » Incident screening and risk assessment
- » Investigative and task management
- » Collaboration with internal and external stakeholders
- » Incident response and restitution
- » Civil demand, POS exception reporting, and retail theft database integrations
- » On-demand management reports and dashboards

Payment Record [View Restitution Plan](#)

Delete	#	Transaction Date	Payment Method	Memo	Restitution Amount	Payment Amount
<input type="checkbox"/>	1	<input type="text"/>	<input type="text" value="- Select -"/>	<input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>
<input type="checkbox"/>	2	<input type="text"/>	<input type="text" value="- Select -"/>	<input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>
<input type="checkbox"/>	3	<input type="text"/>	<input type="text" value="- Select -"/>	<input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>
<input type="checkbox"/>	4	<input type="text"/>	<input type="text" value="- Select -"/>	<input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>
<input type="checkbox"/>	5	<input type="text"/>	<input type="text" value="- Select -"/>	<input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>

Restitution Schedule

Next payment due (mm/dd/yyyy)

Frequency

Number of payments

Amount of each payment \$

EthicsPoint provides individuals at all levels with the tools and information necessary to receive, investigate and report and analyze all identified issues. Serving more than 2,300 customers and 14 million stakeholders across all industries, EthicsPoint is the global leader in integrated Hotline and Case Management solutions.

FOR MORE INFORMATION

To learn more about EthicsPoint:

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