

Issue & Event Manager *Foundation*

Your Integrated Hotline and Issue Solution

OUR CLIENTS INCLUDE:

- Blockbuster Inc.
- City of Chicago
- Cummins USA
- Deloitte Services, LP
- Ernst & Young, LP
- KPMG, LLP
- Mayo Clinic
- New York Law School
- TELUS
- The Neiman Marcus Group
- and many others!

Fraud. Employee harassment. Adherence to governmental mandates. Data theft. Physical security. These are just a few of the wide ranging set of risks facing your organization today. How you address reported incidents and proactively identify problem areas can be a competitive advantage when done well.

The EthicsPoint Issue and Event Manager suite of solutions have been designed to be that advantage by ensuring a consistent process for the reporting, investigation, resolution and analysis of issues and events that pose risk to your organization. Serving over 2300 customers and 11.5 million stakeholders across all industries, EthicsPoint is the global leader in Hotlines and Case Management solutions.

THOUSANDS OF CUSTOMERS HAVE DISCOVERED THE BENEFITS OF THE ETHICSPPOINT ISSUE AND EVENT MANAGER SOLUTION

Each of the EthicsPoint Issue and Event Manager (epIEM™) solutions automate the business processes surrounding the key areas of risk management:

- **Incident reporting.** Regardless of source – anonymous and confidential telephone or web-based hotline, direct conversation with a supervisor, through process controls, etc. – epIEM facilitates the collection of information of misconduct and other adverse events
- **Investigation.** Once a potential risk is identified, epIEM provides a common framework and automated workflow to ensure consistency and proper documentation through the process of researching and ultimately resolving reported issues.
- **Insight.** Powerful reporting tools and advanced analytics give you the ability to not only proactively mitigate risk by identifying trends and patterns across your enterprise, but also ensure transparency of organizational risk to senior management and your board.

What Do People Like You Think About Our Solution?

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"We have increased our efficiency by using EthicsPoint's secure, centralized database. Our administrative effort has been cut in half."

— Fred Halpin
Divisional Vice President
of Internal Audit
Coldwater Creek

For More Information

To learn more about EthicsPoint:

www.ethicspoint.com | 1-866-297-0224 | sales@ethicspoint.com

ethics·point
integrity at work

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WE ARE FANATICAL ABOUT SECURITY

EthicsPoint offers:

- SAS 70 Type II certification
128-bit SSL encryption
between the EthicsPoint site
and a user's web browser
- Use of VeriSign™ certificates
to protect confidential data
- TRUSTe and Safe Harbor
certified in support of
International Data Privacy
guidelines
- International data privacy

What Do Experts Say About Us?

"Consider solving this problem for corporate compliance by giving Corporate Compliance a single enterprise investigations management platform that ties into whistle blowing/hotlines for anonymous reporting of incidents. EthicsPoint, in my humble opinion, offers one of the best solutions on the market for managing corporate investigations across the organization with integrated hotline services."

—Michael Rasmussen
GRC Pundit
Corporate Integrity,
December 2008

EthicsPoint Issue and Event Manager *Foundation* is a great starting point for any company looking to combine the benefits of a world-class confidential and anonymous compliance hotline with consistent case management for efficient investigation, resolution and analysis. The eplIssues and Event Manager *Foundation* solution supports the collection and investigation of reported issues from multiple sources and provides the necessary controls and transparency dictated by governmental mandates.

With eplEM *Foundation* you can:

- **Increase risk awareness** by capturing critical information through hotline, web, portal, survey intake or other data gathering methods.
- **Standardize best practices** by managing cases in a single repository while maintaining process consistency across your enterprise.
- **Minimize risk** by leveraging EthicsPoint pre-formatted industry-focused Issue Types so that you are accurately categorizing reports filed by employees, vendors and other key stakeholders.
- **Increase productivity** by enforcing workflow that routes cases based upon your business rules to those who are best qualified to resolve the issue.
- **Gain insight and visibility** into organizational risk through robust reporting and analytics
- **Reduce IT costs** by leveraging the Software-as-a-Service (SaaS) capabilities of our solution

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